

# AnetiCare

## SERVICE & MAINTENANCE

Product knowledge combined with customer care ▶



Innovative **Medical** Technology - **Practically Applied**



**AneticAid**

Anetic Aid is a UK-based manufacturer which has been designing, supplying and supporting equipment for a variety of clinical environments since 1977.

Our products are all designed to be robust, and we recognise that they require equally high-quality servicing and maintenance to keep them working efficiently – which is why we offer Aneticare – a range of packages to suit different budgets.

Whichever level you choose, you can have the confidence of knowing that we hold spare parts in stock and our nationwide team of qualified Field Engineers has the skills and expertise to service all of our UK-designed and built systems on-site, ensuring minimum downtime for our customers.


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**Prevent**

Annual pre-planned service



**AS STANDARD**



**Prevent Premium**

Annual pre-planned service plus free call-out for the rest of the year, includes cost of replacement mechanical parts\*



**AS STANDARD**

\*TERMS AND CONDITIONS APPLY







#### OUR SERVICE PLANS

### Protect your investment

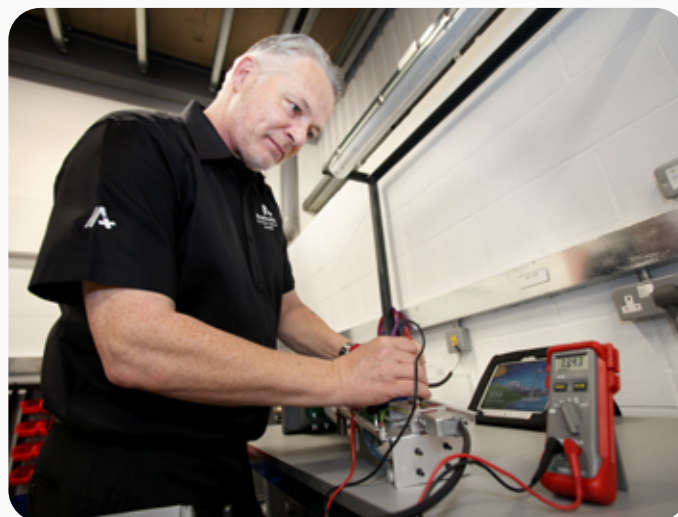
We offer a unique lifetime warranty scheme, under two AnetiCare service and maintenance packages – AnetiCare Prevent and AnetiCare Prevent Premium – for our QA3 and QA4 Stretchers, AT4 Tourniquet System and Lift-Assist™ Lithotomy Stirrups.



#### OUR SERVICE TEAM

### Nationwide coverage

Our team of manufacturer-trained technicians service your equipment on-site and will get to know your hospital or clinic inside out.



#### OUR EXPERTISE

### Lifetime warranty

We offer a lifetime warranty on all of our trolleys from date of purchase.

- ✓ 10 year warranty
- ✓ Fixed annual maintenance costs
- ✓ Mechanical parts and engineers time covered



### Safety & peace of mind

Our service plans are fully compliant with MHRA 'Managing Medical Devices' and CQC guidelines.



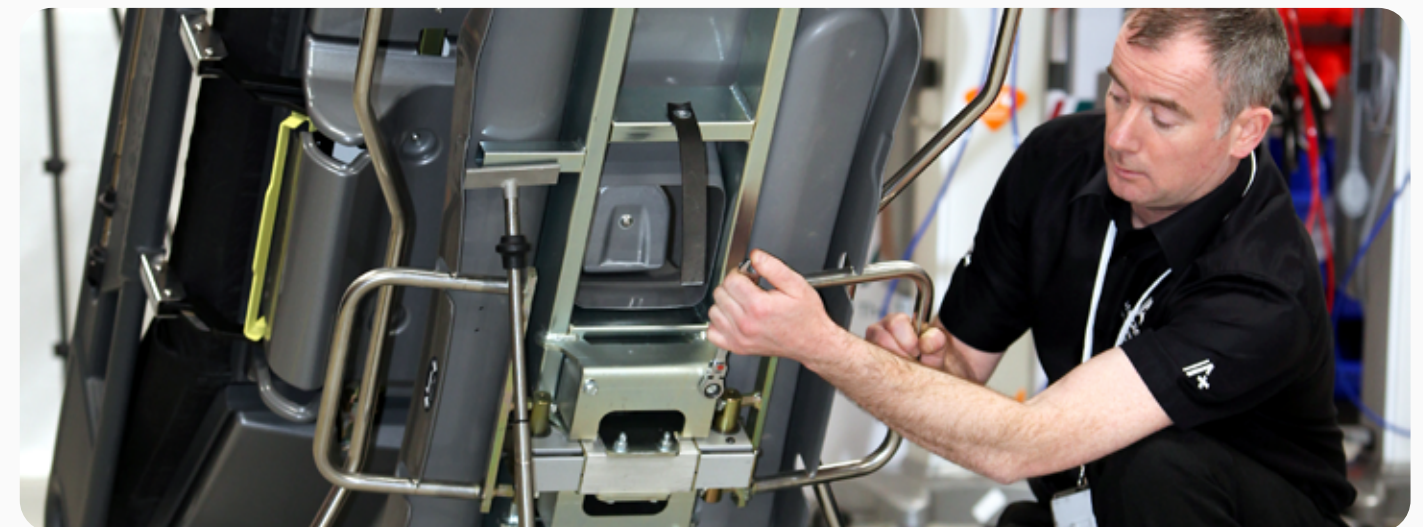
### Monitoring & auditing

We monitor your equipment, ensuring timely, preventative action to optimise performance.



### Expertise

We use our own locally-based and fully-trained engineers for a swift, first-time fix.



### Hassle-free

We liaise with your clinical team to plan service schedules, minimising equipment downtime.



### Minimal downtime

We hold spare parts in stock so we're able to service your equipment straight away.



### Simple pricing

Our structured pricing plans are simple to understand and offer significant cost savings.


PACKAGE DETAILS

# Aneticare Features

	Prevent	Prevent Premium
Preventative maintenance and calibration	✓	✓
On-site service and repair	✓	✓
Safety health check	✓	✓
Original manufacturer components	✓	✓
Discounted components*	✓	✓
Technical support hotline	✓	✓
Fully documented traceability of equipment	✓	✓
End-of-life assessment reports	✓	✓
Replacement parts - mechanical	✓	✓
Unlimited breakdown call-outs		✓
Upgraded components refit		✓
Certified end-user training		✓
Availability of loan equipment*		✓

\*Discounted rate for components for Prevent - 25% and Prevent Premium - 100%. Terms and conditions apply.





### Dedicated AM

We'll assign you a dedicated Account Manager, who will get to know you and your requirements.



### Training

We provide free, certified training on all equipment so that your team can get the most out of it.



SEE  
ALSO

### QA3™ Ophthalmic Stretcher

Outstanding surgical access – exceptional patient comfort



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### QA3 Ophthalmic Stretcher:

Outstanding surgical access – exceptional patient comfort

**PLUS**

our other product areas



Scan this code to start a **WhatsApp** chat with Anetic Aid



## OUR PRODUCT AREAS

### QA4™ Mobile Surgery System

The complete multi-purpose solution for transport, treatment and recovery



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### Tourniquet System

Ideal for single or bilateral orthopaedic surgery and pain management



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### Operating Table Accessories

Patient positioning solutions for you and your patients



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### Pressure Relieving Gel Supports

Ideal for single or bilateral orthopaedic surgery and pain management



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### Stainless Steel Theatre Furniture

Quality materials and workmanship guaranteed



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### QA3™ Patient Trolley System

Compact, light weight and manoeuvrable – the complete solution for patient transport



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For more information on any of our products or service contracts, call:  
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DESIGN & INNOVATION



MADE IN THE UK



GLOBAL DISTRIBUTION

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